

Ref. :

Manager,
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Dear Sir,

TENDER FOR DESIGNING, DEVELOPING, IMPLEMENTATION, AND MAINTENANCE OF A WEB BASED EDUCATIONAL INSTITUTE MANAGEMENT SYSTEM FOR INSTITUTE OF BANKERS OF SRI LANKA (IBSL)

1. Sealed Quotations are invited for Designing, developing, installation, implementation, user training and maintenance of a web based Educational Institute Management System (EIMS) for the Institute of Bankers of Sri Lanka from tenderers who have implemented and are maintaining the similar web enabled software and services in Sri Lanka. The tenderers should provide a list of institutions where such solutions are provided in Sri Lanka giving names of contact persons with the contact numbers from such institutions along with other documents detailed at para 3 below.
2. Required proposal outline is described in Annex I.
3. The following information should be furnished along with the quotation.
 - i. Duly completed Form of Tender (Document A)
 - ii. Details of Supplier Background (See Annex I-Proposal Outline(5-a))
 - iii. Details of Customer Base and References (See Annex I-Proposal Outline (5-b))
 - iv. Software Pricing Structure (See Annex I.A)
 - v. Implementation Services (See Annex I-Proposal Outline (5-d))
 - vi. Technology Platform Details (See Annex I.B)
 - vii. Statement relating to warranty periods and post warranty maintenance terms.
4. Tenderers should have supplied and maintained similar products in at least one project of comparable value during the 5 years ended on 31.10 2018. They should have an infrastructure and personnel with appropriate technical experience to ensure an excellent after sales service.
5. Based upon an evaluation of all of the proposals received, IBSL expects to invite shortlisted suppliers to make a formal presentation regarding their proposal to a team of IBSL representatives. These meetings will be arranged in advance by IBSL. Any costs incurred by you in preparing and providing a response to this tender document are solely the responsibility of your organization. In addition, should your organization be chosen as one of the organizations asked to provide a demonstration of your software, the costs associated with that process will similarly be the sole responsibility of your organization.

6. If your organization intends to utilize a third party organization to perform any of the tasks associated with any aspect of the proposal, this intent must be disclosed as part of the proposal. For example, if it is your intent to have an organization other than your own perform implementation and project management services as part of the proposed engagement, you must indicate this as part of the proposal. In addition, responsibility for any items or activities provided by any subcontracting or third party entity must be assumed by your organization. For purposes of this engagement, IBSL intends to contract exclusively with your organization for the support functions required to insure a successful implementation. This means that your organization will be the sole contact concerning contractual matters, invoicing and associated payments.
7. The supplier is required to install all the software as specified, at the IBSL, No. 80A, Elvitigala Mawatha, Colombo 08. The Supplier's technical support should require for the data migration of existing system into the new system.
8. The tenderers shall quote prices for software and services as per Annex I-A along with duly perfected Offer of Tender (Document A) and other details as stated in "Required proposal outline" in Annex I. The price quoted inclusive of all local taxes should be in Sri Lankan Rupees and valid for a minimum period of 90 days from the date of closing of quotations. The price should remain unchanged during the validity period of the quotation.
9. The tenderer should furnish a Bid Guarantee amounting to a sum of **1% of the total tender amount** valid for a period of 90 days from the date of closure of tender, by a bank draft or in the form of a Bank Guarantee in favor of the Institute of Bankers of Sri Lanka obtained from a Licensed Commercial Bank which should be available at the time of tender opening.
10. Within ten (10) days of the receipt of Notification of Award from the Purchaser the successful tenderer (Supplier) shall furnish security in a sum of **10% of the total tender amount** for the due performance of the contract. Such security shall take in the form of a bank draft or a Performance Guarantee from a Licensed Commercial Bank. The Performance Guarantee should be valid for ninety (90) days from the date of acceptance of the award by the Supplier.
11. A tenderer who fails to enter into a contract or fails to furnish the required performance security within 10 calendar days of receiving notice in writing that this tender has been accepted, shall be deemed to be disinterested in accepting the award, and the bid security shall be forfeited.
12. The successful tenderers should complete installation within the agreement period at the time of award of the tender. Failure to complete the implementation within this period would render the supplier liable to pay liquidated damages at the rate of **0.1% of the total tender amount** per each day of delay and such amounts will be deducted from the payment due to the supplier. The successful tenderers shall provide maintenance of the software at no additional cost to the Institute of Bankers of Sri Lanka during the warranty period.
13. For Custom Software : An initial payment of amount equivalent to 30% of the cost will be paid at the time of award of the tender as the first instalment. Second instalment of another 30% of the cost will be paid after 14 days of the Stage I installation on recommendation of the Director/ Information Technology, Institute of Bankers of Sri

Lanka. Third instalment of another 30% of the cost will be paid after 14 days of the Stage II installation (full product) on recommendation of the Director/ Information Technology, Institute of Bankers of Sri Lanka. The balance 10% will be paid after ninety (90) days of completion of the installation subject to the satisfactory performance of the systems.

14. For Off-the-shelf Software: An initial payment of amount equivalent to 90% of the cost will be paid after 14 days from the date of installation on recommendation of the Director/ Information Technology, Institute of Bankers of Sri Lanka and the balance 10% will be paid after ninety (90) days of completion of the installation subject to the satisfactory performance of the systems.
15. The Institute of Bankers reserves to itself the right to accept or reject any tender or any part of the tender received without assigning any reasons thereof, and is not bound to accept the lowest quotation. The IBSL's decision shall be final as regards the awarding of the contract.
16. The software shall be covered by a minimum of one (1) year comprehensive warranty period from the date of completion of the installation of software any issues during the warranty period should be rectified by the supplier at no cost to the IBSL providing necessary installations and labour, free of charge.
17. The successful tenderer shall not assign the Contract or any part thereof to any other third party without the authority of the IBSL. The IBSL reserves the right to refuse to recognize a power of attorney issued by the Supplier authorizing any person to carry out the Contract on the Supplier's behalf.
18. An Escrow software license agreement, whereby source code (together with periodic updates) may be deposited with a trusted third party, allowing the code to be released to the Licensee in the event that the licensor is not able, or not willing to support the software.
19. The quotations enclosed in sealed envelopes marked "TENDER FOR DESIGN, DEVELOP, IMPLEMENTATION, AND MAINTENANCE OF A WEB BASED EDUCATIONAL INSTITUTE MANAGEMENT SYSTEM SOFTWARE FOR INSTITUTE OF BANKERS OF SRI LANKA" at the top left hand corner of the cover should be
 - (i) sent by registered post to reach the Director – Administration & HR, Institute of Bankers of Sri Lanka, No. 80 A, Elvitigala Mawatha, Colombo 08, **not later than 14.30 hrs on 19 December 2018**

OR

 - (ii) delivered by hand to the same address **not later than 14.30 hrs on 19 December 2018.**

The full name and address of the tenderer should be shown at the bottom left hand corner of the envelope.

Tenders will be opened immediately after closing the tenders on **19 December 2018** at the Institute of Bankers of Sri Lanka, 80A, Elvitigala Mawatha, Colombo 08. Tenderers or their authorized representatives may be present when the tenders are opened.

For further information contact;

Technical

Mrs. Lasanthi Wijayasekera

Tel: 011 2425741

E-mail: lasanthi@ibsl.lk

Admin

Mr. Manjula Wickramasinghe

Tel: 011 2425772

E-mail: manjula@ibsl.lk

Yours faithfully,

**Director General
Institute of Bankers of Sri Lanka
No. 80 A, Elvitigala Mawatha
Colombo 08.**

DOCUMENT A

OFFER OF TENDER

To: Director – Administration & HR
Institute of Bankers of Sri Lanka
No. 80A, Elvitigala Mawatha
Colombo 08.

**TENDER FOR PURCHASE, IMPLEMENTATION, AND MAINTENANCE OF A
WEB BASED EDUCATIONAL INSTITUTE MANAGEMENT SYSTEM FOR
INSTITUTE OF BANKERS OF SRI LANKA (IBSL)**

Having examined the Invitation to Tender, Conditions of Tender, specifications and all other requirements indicated in the Tender Documents, I/We of hereby offer to undertake the purchase, installation, implementation, user training and maintenance of a web based Educational Institute Management System for Institute of Bankers of Sri Lanka in accordance with the conditions and specifications indicated in the tender documents, at the rates quoted in the Schedule of Tendered Prices (Annex I.A) within a period of 90 days from the date of acceptance of Tender for the sum of Rupees (Rs.....).

If our Tender is accepted I/we agree to pay to the Institute of Bankers of Sri Lanka a sum of Rupees (Rs.....) within 10 days of the date of acceptance of our tender, by bank draft from a Licensed Commercial Bank which will be deposited with the Institute of Bankers of Sri Lanka as a security deposit or to furnish in lieu thereof a Performance Guarantee acceptable to the IBSL for a sum equivalent to 10% of the total contract price valid for 90 days from the date of acceptance of the award as security for the due performance of the Agreement. Our Tender together with your written acceptance thereof shall form a binding contract between us.

Dated this of Two Thousand and Eighteen.

Signature

Company Name and address

- Witnesses: 1. Signature:
Name:
Address:
Occupation:
2. Signature:
Name:
Address:
Occupation:

REQUIREMENT SPECIFICATION FOR PURCHASE, IMPLEMENTATION, AND MAINTENANCE OF A WEB BASED EDUCATIONAL INSTITUTE MANAGEMENT SOFTWARE SYSTEM FOR INSTITUTE OF BANKERS OF SRI LANKA (IBSL)

1. INTRODUCTION

The Institute of Bankers of Sri Lanka (IBSL) currently conducts professional examinations for the bankers and others. The Institute maintains an Integrated Management Information System to conduct its examinations and other activities.

The management of the Institute has introduced a new syllabus for its examinations from September 2014 onwards. Accordingly, the new examination viz. Intermediate in Applied Banking and Finance (IABF) and Diploma in Applied Banking and Finance (DABF) have been conducting from September 2014. The professional certificates awarded by the IBSL are recognized by selected universities as an entry requirement for Master programs.

Based upon our current growth agenda, it has become essential that all of our business information systems be integrated into a single technology platform using a common database and common development environment throughout our organization. This strategy is particularly focused on implementing a corporate-wide software system, which will define the database, and development environment.

2. SCOPE

IBSL is looking for a solution that is intended to form the basis for all future systems and programs within IBSL. All existing systems within IBSL will be replaced by the selected EIM system.

Presently, in-house developed application software package is used by the IBSL to handle the Membership Registration and Examination Activities. IBSL is planning to purchase a customized new application software package, which should run on the present hardware and database environment to cover the following major activities of the institute;

- Membership Registrations (Student/Associate/Fellow Memberships)
- External Examination Activities
- Internal Examination Management Module
- Accounts and Payments
- Administration

The proposed system is planned to be developed in two stages.

Stage I

- Reception / Front Desk Management Module
- Member Registration & Membership Module
- Examination Module
- Accounts and Payment Module – Receipts

Stage II

- Course Module
- Accounts and Payment Module – All the Other
- Administration Module
- Human Resource Module
- Payroll Module

Details of the Stage I and Stage II are as follows.

Stage I

Reception / Front Desk Management Module

- Facility for members to check their profile including subscription details
- Management of convocation photographs issue

Member Registration & Management Module

- Management of New Student registrations for internal and external examinations
- Management of Associate/ Senior Associate/ Fellow/ Senior Fellow/ Distinguished Fellow and Honorary Fellow Registrations
- ID Card generation for above member categories
- Membership Fee management module (Registration Fees/ Subscription Fees/ Title Fees/ Application processing Fees etc.)
- Facility to update members personal details

Examination Module

- Annual subscription management against student member category and regular reminders to subscription due students by sending arrears letters/ SMS/ email
- Real time payments update system in connection with the banks
- Fee Management Module
- Examination application management, generation of index numbers and issue of admission cards(e-admissions / hard copies)
- Examination Fees & Exemption Fees income reports
- Subscription Fee income report
- Miscellaneous income report i.e. Certificate income
- Examination centre management including registrations and centre allocation/ cancellation and provide statistics to print question papers, figures to packing of papers
- Facility to generate packing figures for stationery items to each Examination Centre
- Examination subject and syllabus management
- Examination answer script managements system including examiner details and payments to marking panels

- Examination marks management system and issuing of results, results holding due to lack of payments, Identification of examination completed members if any, and generation of Academic Transcripts and Final certificates
- Facility for the process of Re-correction results
- Facility to generate duplicate copies of Academic Transcripts when required
- Subject exemption management system
- Selection of winners (medal / cash prize) at the examination
- Facility to generate necessary information for award of Certificates at the convocation and maintaining award winners
- Accredited centre performance management
- Students' performance reports – Bank wise

Accounts and Payment Module - Receipts

- Receipt reconciliation system with bank statement receipts

Stage II

Accounts and Payment Module

- General Ledger
 - Creditor & Debtor sub ledgers
 - Print Vouchers, Invoices, Receipts, GRN, SRN, Purchase orders
 - Cheque Printing facility
 - Bank Reconciliations
 - Passing journals, Debit & Credit notes
 - System Controls with authorization limits
 - Report Import & Export facility to different formats (Ex: Ms Excel, PDF etc...)
 - Daily Monthly Quarterly Annually Report generating facility
 - Online authorization facility for payment vouchers, journals, etc.
- Reports
 - Trial Balance
 - Profit loss & Balance Sheets
 - Debtor/Creditor Age Analysis
 - Schedules for Statutory Returns
 - Cost Centre wise report Income & Expenditure
- Statutory returns (ex: VAT, NBT, ESC, WHT)
- Payment reports supplier wise, cheque no. wise, date wise, voucher no. wise etc.
- Income reports (Divisional, income category wise, period wise)
- **Payroll Module**

Course Module

- Internal Examination Management Module
- Student Management and Registration for lectures for Internal and external examinations
- Student attendance management
- Time Table Management
- Lecture room allocation
- Course detail management
- Manage internal examination process
- Manage lecture payments from students (Receipts)
- Manage lecturer payments based on lecturer working hours (Payments)
- Profit & Loss monitoring system
- Integrate with Institute's external examination system in order to evaluate the student performance
- Lecturer Profile Management
- Manage Certificate Generation
- Bank recruitment and promotion examination management system
- Lecturers' evaluation system

Administration Module

- Stock Control System (Separate)
- Fixed assets control system (Separate)

Human Resource Module

- Attendance and Leave recording system

All Modules need to incorporate the following

- Customizable report generation & search
- SMS and Email generation

3. EXISTING ENVIRONMENT

a. CURRENT IBSL LOCATIONS AND EMPLOYEE COUNT

IBSL facilities are located as follows:

Headquarters: Colombo 08

IBSL employs over 40 full-time employees.

b. CURRENT COMPUTING SYSTEM

The Institute of Bankers of Sri Lanka (IBSL) owns the Integrated Management Information System (MIS) consists of Membership management with New Registrations, Examination & Exemption activities, Accounts receivable activities. The existing software was developed using Visual Basic 6.0 and the database is SQL Server.

Candidates sitting for the professional examinations in banking and finance conducted by the Institute are required to obtain registered membership of the Institute prior to sitting for such examinations. Membership of the Institute is opened to any person, employed or otherwise, provided such a person holds the required educational qualifications as entry requirements for such examinations.

An annual student membership subscription is payable at the beginning of each calendar year. Membership will lapse if payment of annual subscription falls into arrears for one calendar year. The total registered membership of the Institute is approximately 74,000 of which about 32,000 members are active. Annual growth of the membership is around 6,000. Approximately 19,000 members sit for the examinations conducted bi-annually.

Examination application forms are sent to all active registered members and could also be obtained from the Institute's Head Office / College of Banking and Finance (COBAF) and any accredited tuition centre.

Reception/ Front Desk Management

- Preparation of Summary reports of Debit/Credit card payment settlement reports on daily and monthly basis.
- Provide facility to members to submit Customer Request Forms for payment confirmations and change of personal data on-line as per provided Templates.
- Facility for members to check their subscription details and member profile details from the front desk.

Student Membership Registrations

Student membership registration is required to be done at least 45 days prior to the closing date of examination applications. After calling for new registrations, the Institute issues registration applications for candidates. The applications received by the Institute are verified in line with the approved entry requirements and the details relating to the eligible applications (i.e. Personal data, payment details and employment status) are entered in to the system. Once these details are entered to the system, a student membership number is generated through the system for each and every candidate in a serial order. Once the relevant edit reports are checked and authorized a system generated letter confirming the registration with the institute along with a student identity card will be dispatched to the relevant candidate.

Annual Subscription

The Institute keeps records for different categories of members. They are Student members, Associate members, Associate life members, Fellow members, Fellow life members, Distinguished fellow members and Honorary fellow members.

- Student Membership – Student Members are required to renew their membership annually. The printed renewal notices are sent to student members via email and by post. After receiving the payments the member records are updated for renewal of the membership.
- Associate Membership - The members who fulfil the required eligibility criteria will be conferred as Associate members of the IBSL. Once Associate membership is granted they need to pay subscription annually to keep their membership up to date.
- Senior Associate Membership – The Associate members who satisfy the required eligibility requirements will be conferred as Senior Associate members and need to pay subscription payments annually to keep their membership updated.
- Fellow Membership – Associate/ Senior Associate members who satisfy the criteria, stipulated for the award of fellowships are elected as Fellows of the Institute. Fellow members are required to pay annual Fellow subscription fee.
- Senior Fellow Membership – Fellow/ Associate members who fulfils the required eligibility criteria will be selected as Senior Fellow members of IBSL and need to pay subscription annually.
- Distinguished Fellow Membership – Distinguished Fellowship will be awarded to outstanding professionals/ academia that do not possess IBSL qualifications. Once membership is granted they need to pay subscription fees annually.
- Honorary Fellow Membership- A registry of Hon. Fellow members need to be maintained. But not a subscription based system.

Note: Provisions need to be maintained for life membership for above member categories if required.

External Examination Activities

The current examinations are held twice a year in March and September and the dates are announced in advance. Examinations are held in Colombo and in other outstation centres depending on the number of candidates sitting for a particular examination. Examinations are conducted in all three media Sinhala, English and Tamil.

Once the examination entry forms supported with payments are accepted, Examination Department will issue the Admission cards to candidates whose subscriptions are up to date, at least 3 weeks prior to the examination. Reports related to members qualified in IBSL examinations, certificate generation and cash prize/medal winners selection needed to be handled through the system.

Internal Examination Activities

General activities at our College of Banking and Finance are listed below. Student registration for lectures, Student attendance management, Lecturer Management, Lecturer evaluation, Lecture room allocation, Course details, Exemption

details, Profit & Loss monitoring system, Integrate with Institute's examination system in order to evaluate the performance of the students who attend the lecture programs and sat for examinations.

Accounts Receivable System & General Ledger

The receipts of the Institute are from several sources such as direct deposit to the bank accounts, cheques, money orders, cash sales, credit card payments and payments through IBSL website.

Direct deposit to the bank account relate to the payments by members through the authorized commercial banks (i.e. Bank of Ceylon, People's Bank, Commercial Bank of Ceylon Ltd, Hatton National Bank, National Savings Bank and Sampath Bank Ltd). For this purpose, a paying in slip is used. The cheques received and collections of cash sales are deposited using the Institute's paying in slip. A reconciliation of slips with bank statements is done on a daily/weekly/monthly basis and generates summary reports prior to transferring to the General Ledger.

c. CURRENT COMPUTING ENVIRONMENT

IBSL uses Microsoft Outlook as its corporate-wide e-mail application. Microsoft Office suite is the corporate standard desktop application. The majority of desktops are running various flavours of the Windows operating system (XP/7/8/10).

The desired corporate-wide business system will be targeted for the following infrastructure and platform environment:

- Operating System - Windows server 2012R2
- Back End (Database) - SQL Server 2005 & 2014

Currently the Institute is equipped with the following hardware:

- Server – 1 (Quantity 2)
 - Dell PowerEdge R430 with RAID Controller and virtualized with MS Hyper-V. On top of this hypervisor, three virtual machines are running on each server
 - Hard Disk 600GB *4
 - Memory 64GB
 - Speed 2.4 GHz
- Server – 2 (Quantity 1) – Backup Server
 - Dell PowerEdge R430 with RAID Controller
 - Hard Disk 1TB * 4
 - Memory 16GB
 - Speed 2.8 GHz
- NAS Storage (Quantity 1)
 - Dell NX3230
 - Storage 4TB
- Printers
 - Printronix line printers (Quantity 2)
 - Laser printers
 - Ink jet printers

4. DELIVERABLES FROM THE SUPPLIER

IBSL has envisaged the following activities that are required to be taken up by the supplier to achieve the objectives.

- To conduct the user requirement study, system requirement study and to finalize the requirements in consultation with IBSL.
- Testing
The supplier shall thoroughly test the system for load, quality and performance along with the proper functioning at its site before deployment of software.

Final approval / user acceptance of the system shall be given by the each department of the IBSL after the testing and successful implementation.

- Deployment of system
Deployment shall include implementation and maintenance of the developed system.
- Hands on Training over the software
The supplier should provide hands on user training to IBSL staff to proper functioning, management of the system.

During the training, user manuals for the system shall be provided by the supplier.

5. REQUIRED PROPOSAL OUTLINE

Suppliers are required to submit the following information in detail in your proposal.

a. SUPPLIER BACKGROUND

Supplier should provide the following information regarding your organization:

- a) Provide company name and headquarters location. Provide length of time in the software product, software services, and consulting business.
- b) Provide the names, telephone, and e- mail address of persons authorized by your company to conduct negotiations with IBSL.
- c) Disclose fully all your relationships with any and all subcontractors and other related companies.
- d) Company financial statements for the past 2 years.
- e) Any additional information the supplier deems useful for IBSL's evaluation of the supplier's qualifications.

b. CUSTOMER BASE AND REFERENCES

Provide a list of references (at least one) that have contracted for the same or similar services. IBSL will contact these references only at the end of the software selection process as part of the due diligence phase of supplier selection. In addition, IBSL will only contact these references after the supplier has specifically been asked to arrange for such contact to occur.

Include for each reference:

- Company name
- Contact name
- Company Address
- Contact telephone number
- Contact e-mail address

The identified customers should be willing to answer questions concerning your company's performance and services.

c. SOFTWARE PRICING STRUCTURE (SEE ANNEX I.A)

In this section, please define the pricing structure for the associated software costs, which includes license fees or other pricing methods, and other required features such as maintenance, upgrades, consultation and support fees, and post-implementation training costs and services if any. Identify a breakdown of the pricing elements over the life of the contract.

d. IMPLEMENTATION SERVICES

Technology Transfer

As part of the implementation process, it is the hope of IBSL that its existing information systems personnel can gain significant expertise in both the technology used by the application as well as the inner workings of the application itself. Within this section, please define the steps involved in getting our IT personnel familiar with all aspects of your application. This should include any recommendations which your organization might have regarding training programs.

Documentation

In this section, you should define the type of documentation that is available within your system. Specifically, is there design documentation available? Are data flow and process flow diagrams available for the system? Availability of on line documentation (user guides) at both the screen and field level? To what extent can IBSL modify the help text?

Data Conversion

This section should define the approach you plan to take related to the conversion of existing IBSL data to the new system.

This should include:

- Database analysis and data mapping
- Conversion program writing
- Data integrity checking and audit methodology
- Post-conversion clean up
- Methodologies used to keep data in sync between the new and legacy systems during implementation

Security

The system should support role-based access control allowing single-sign-on supported by multiple roles. All the industry standard application level and row level security features should be in place including encryption, data validation, etc. Security features should be available as self-service via configuration without coding. All application level activity wise log auditing should be in place.

System Integration

The communication with each module of the system should be by Application Programming Interfaces (APIs), and the system should support threat detection by detecting fraudulent data injections at the API level. Please describe process flows for discovering services in the runtime environment.

e. TECHNOLOGY SUPPORT (SEE ANNEX I.B)

Define the technology platform(s) used by the proposed solution.

This should include:

- The application development environment
- The database(s) supported
- Database server operating system(s) supported
- Client or end-user operating system(s) supported
- Network environment(s) supported

Define the after implementation software technology support methodology and availability provided by you.

PRICING STRUCTURE FOR PURCHASE, IMPLEMENTATION, AND MAINTENANCE OF AN EDUCATIONAL INSTITUTE MANAGEMENT SOFTWARE SYSTEM FOR INSTITUTE OF BANKERS OF SRI LANKA (IBSL)

Define the pricing structure for the associated software costs, which includes license fees or other pricing methods, and other required features such as maintenance, upgrades, consultation and support fees, and post-implementation training costs and services. Identify a breakdown of the pricing elements over the life of the contract.

| Software Pricing Description | Total Rs. | Tax Rs. | Total + Tax Rs. | Remarks |
|-------------------------------------|------------------|----------------|------------------------|----------------|
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| | | | | |
| | | | | |
| Total Cost for Software | | | | |

| Software Maintenance Description | Year 2 Total Rs. | Year 3 Total Rs. | Year 4 Total Rs. | Year 5 Total Rs. | Remarks |
|---|-------------------------|-------------------------|-------------------------|-------------------------|----------------|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| Total Cost for Maintenance | | | | | |

| Software Development Time Line | Weeks/ Months |
|---------------------------------------|----------------------|
| Stage I | |
| Stage II | |

VAT No: -

.....
Authorised Signature

SUPPORTED TECHNOLOGIES FOR PURCHASE, IMPLEMENTATION, AND MAINTENANCE OF AN EDUCATIONAL INSTITUTE MANAGEMENT SOFTWARE SYSTEM FOR INSTITUTE OF BANKERS OF SRI LANKA (IBSL)

Define the technology platform(s) used by the proposed solution.

SUPPORTED TECHNOLOGIES

| Technology | Supported Technologies |
|---|-------------------------------|
| Application Development Environment | |
| Supported Databases | |
| Database Server Operating System Supported | |
| Client or End User Operating System Supported | |
| Network Environments Supported | |
| Application Configurations Supported | |

AFTER IMPLEMENTATION TECHNOLOGY SUPPORT METHODOLOGY